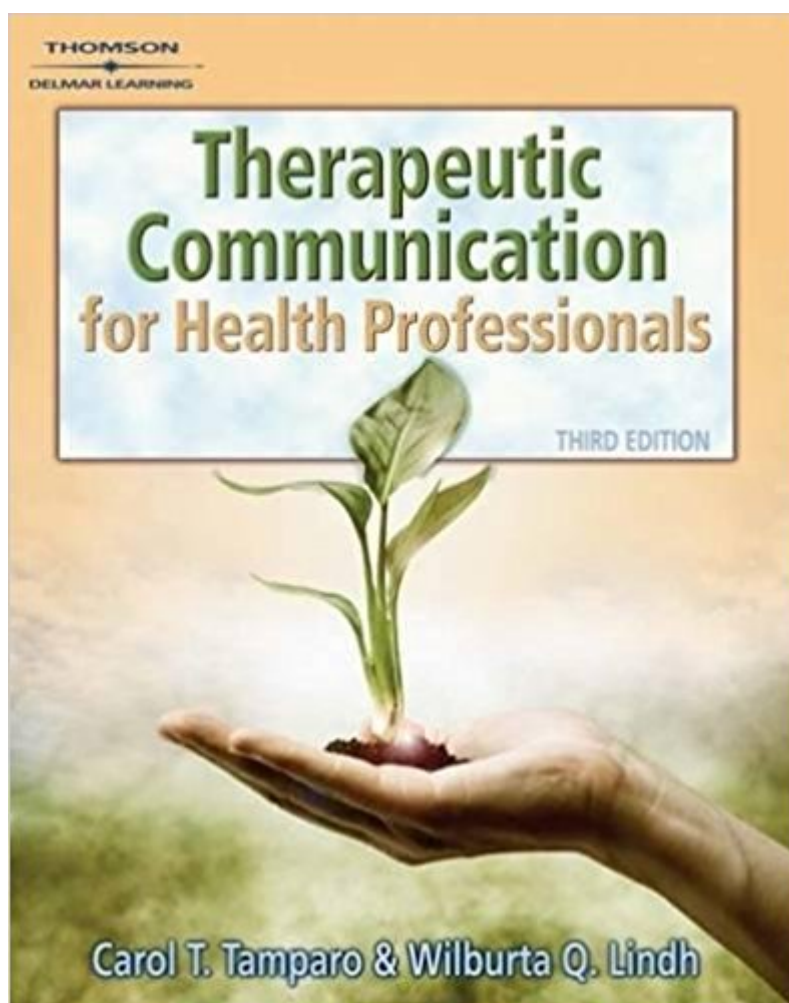


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# Therapeutic Communications For Health Care (Communication And Human Behavior For Health Science)



## Synopsis

This is your comprehensive guide for the most important component of the relationship between caregiver and patient: communication. Successful communication with patients can decrease patient anxiety, increase patient compliance, and result in a positive experience for all involved. This book focuses on the therapeutic response to specific situations and client needs, with examples of both good and bad communication to help you communicate therapeutically and effectively in diverse health care settings.

## Book Information

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## Customer Reviews

"I enjoyed reading the book. It contains a lot of good information that is important for Health Care workers to know, whether their contact with patients is brief or long term. It is a 'how to' manual, especially in Section III, and I like that. Some texts, in an effort to sound academic, miss the point of reaching the student. You reach the reader--good for you!" -Patricia Bortnem, BSN, Med- uses Purtilo  
"The content and organization [is] appropriate for MAs, CNAs, PNs, and medical receptionists. It was organized and flowed well. The end-of-chapter exercises were an added bonus. I worked through them after I read the chapter and think they will be beneficial to the target population" - Connie Rockstad, RN, MSN

Dr. Tamparo, PhD, CMA-A (AAMA) is the former Dean of Business and Allied Health at the Lake

Washington Institute of Technology in Kirkland, Washington, and founder of the Medical Assistant Program at Highline College. The author and co-author of four texts for allied health professionals, she is also a member of the SeaTac American Association of Medical Assistants and the National American Association of Medical Assistants. Ms. Lindh, CMA (AAMA) is Professor Emerita at Highline College in Des Moines, Washington, where she served as Program Director and a consultant to the Medical Assistant Program, and received the Outstanding Faculty Member of the Year award for reshaping the program. The co-author of several textbooks on medical assisting, Ms. Lindh conducted workshops and lectured at events across the country during her tenure, and remains an active member of both the SeaTac Chapter of the American Association of Medical Assistants (AAMA) and the National American Association of Medical Assistants.

Had to use it for class. Honestly the book is boring but hey it's cheaper than buying it in school so 5 stars for being cheap. I bought a used one so it wasn't in a new condition but it wasn't terrible. Honestly it almost looked new.

I have been counselling patients for more than 15 years based on what I've learned at school and at work. And I was looking for a book that would really touch the humanistic side of the patient counselling process. Thanks God, I found it. I highly recommend keeping a copy of it in your library to refer to it whenever you feel that you are sinking in a dry world of guidelines and recommendations. It is the real thing.

I am very happy about this purchase. I received this brand new book for \$10 more than what I would have paid for a used one from my school.

Needed for nursing school. Barely read it. It was kind of childish.

Great condition and good value. No rips or tears.

This book is a waste of money and I regret buying it. If you've already taken a class that requires a large textbook, such as psych nursing, then you've already learned the communication/culture material presented in this text.

This "used" book is definitely like brand new! I was also surprised it came with the cd-rom since it's

not always guaranteed when buying used textbooks. I would definitely purchase from VarsityTextbooks again.

It is ok to read for me but there are more different stories out there. It would be great if more information provided for different cultures and beliefs.

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